



TERMS AND CONDITIONS

A minimum deposit of 50% is required on all orders.

PRE-AUTHORIZATION OF FINAL PAYMENT:

Play N' Learn will do a pre-authorization for the remaining balance of an order using the credit card on file. (The credit card will not be charged until product is delivered and/or installed.) Pre-authorization will be done two business days prior to the date scheduled for the work being completed. If the credit card is declined, the work cannot be done and will be rescheduled unless other form of payment is presented prior to scheduled appointment time. Pre-authorization will be voided if check or cash is presented for final payment.

Payment terms on all orders are C.O.D. No exceptions. If deposit is made by credit card, the balance will be **immediately and automatically** charged to that same account immediately following delivery and/or installation if no other payment method is presented or noted.

Customer has the right to cancel this order within 3 days from date of purchase if merchandise is not delivered. There is a 20% restocking charge for any cancelled orders after a 3 day period has expired. If customer deposit was made by cash or check, customer will receive a refund within approximately 14 days from date of cancellation.

If Play N' Learn, Inc. is not able to complete a scheduled delivery due to customer not being home or the inability to pay COD, customer understands a \$35.00 charge may be assessed.

If after delivery, customer should find any damage to merchandise, customer must report it to Play N' Learn within 5 business days in order to receive free service.

Errors in pricing or arithmetic are subject to correction.

Subject to normal use, Play N' Learn, Inc. warrants to the original purchaser to repair or replace at our option, defective merchandise for a period of 90 days, beginning the date merchandise is received. This warranty will include installation of replacement parts provided original installation was done by Play N' Learn, Inc. After the 90 day period, Play N' Learn, Inc. will replace any parts covered under manufacturer's warranty, however a minimum service charge of \$75.00 will be charged for labor. The standard labor rate of \$75.00 for the first 30 minutes of service and \$50.00 each additional 30 minutes will apply.

Although Redwood and Cedar are characterized by minimum warping and checking, wooden playsets will show distortion, as well as seasoning checks and/or cracks. These are natural characteristics of wood and in no way should affect the structural integrity of the play set. Seasonal checks and surface cracks not resulting in structural failure are not covered under warranty.

All play area sites are assumed to be level. Play N' Learn, Inc. reserves the right to charge additionally for leveling and grading at the standard labor rate, see above. On our A-Frame legs and Castle Ladders we offer extended pieces to accommodate for unlevel installation sites. **Please be aware that additional charges will apply if extended pieces are used.** Prices of extended pieces are clearly noted on your retail price sheet or ask your sales associate to fully explain your leveling options and costs involved.

It is the purchaser's responsibility to ensure that the play area is safe and free of any potential hazards. An impact resistant surface is recommended with the use of any playground equipment, which customer may install after installation. All play activity should be adult supervised.

Play N' Learn, Inc. reserves the right to discontinue, substitute or completely change designs and specifications with either equal or superior quality materials and to ship the improved products when changes have been made.

No employee of Play N' Learn, Inc. is authorized to make any changes in the terms specified herein.